

Price List

Appendix to the terms and conditions drawn up by the Austrian National Library.

Valid from April 15, 2019

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(A) Library services

Services	Charge in € ¹
Library services	
Library tickets	
Ticket	3.00
Annual ticket	30.00
Admin fee for replacing lost annual ticket	5.00
Research fee	
First 30 minutes	free
Every further 30 minutes	20.00
Information Retrieval Service	
Tailor-made training sessions (max. 5 persons) per 30 minutes	20.00
Groups with fixed topics from the programme per person	4.00
Cancellation per person ³	4.00
Groups with fixed topics from the programme, children and young people, students ²	2.00
Cancellation per person ³	3.00
Pre-university papers, basic price (≤ 10 Pers.)	30.00
Pre-university papers, every additional person	3.00
Cancellation per group ³	30,00
Deposit for persons approved for loans	
Per loan	80.00
Handling charge if proof of payment is lost	10.00
Handling charge if user requests a transfer to an Austrian bank	10.00
Reminder costs³	
Late return per item and day	0.50
1- reminder	5.00
2- reminder	7.50
3- reminder	10.00
Inter-library loan (borrowing)⁴ Austria (per order)	
Book per volume	3.00
Copy per order	1.50
+ per additional order	0.35
Inter-library loan (borrowing)⁴ abroad (per order)	
Book per volume	15.00
Copies up to 5 items	5.00

¹ Incl. 10 % VAT.

² Under age 27.

³ Tax free

⁴ There may be additional costs involved, depending on charges made by delivery services and individual libraries. Further information can be obtained from the Inter-Library Loan Service.

Copies 6 and more items	11.00
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(B) Reproduction services for originals belonging to the Austrian National Library

<i>Service</i>	<i>Charge in €⁵</i>
Reproduction by customers	
Coin copiers, external provider (Facultas)	
b/w A4	0.10
b/w A3	0.20
4c A4	0.50
4c A3	1.00
Reproduction by ANL staff	
Books/magazines/manuscripts/maps/sheet music	
Paper, per page	0.50
Xerox scan ⁶ (pdf)	
Up to 10 pages	6.00
Every additional page	0.50
Scan study quality (*.jpg 150 dpi) ⁷	
Up to 20 pages (per volume)	25.00
Every additional page	0.50
Complete volume/max. 300 pages ⁸	90.00
Scan standard quality (*.jpg 300 dpi) ⁷	
Up to 5 pages (per volume)	25.00
Every additional page	1.00
Complete volume/ max. 300 pages ⁸	150.00
Scan high resolution (*.tiff 300 dpi) ⁷	
Up to 5 pages (per volume)	50.00
Every additional page	2.00
Complete volume/ max. 300 pages ⁸	300.00
Special formats and executions ⁹	
Basic price, 1 scan reproduction quality	30.00
Every additional digital reproduction	22.00
<i>Service</i>	<i>Charge in €¹⁰</i>
Photographic or transparent material/graphics/photographs	
Scans of photographic material (*.jpg)	

⁵ Incl. 10 % VAT.

⁶ Only objects to which no objects are raised in terms of conservation, up to a maximum of 50 pages. The decision lies with the staff member responsible.

⁷ Up to paper size A1

⁸ The basic charge covers up to 300 pages of works comprising more than one volume. If a work comprising more than one volume has more than 300 pages, the pages above this amount will be charged at the rate for single pages.

⁹ Special formats and designs are available on request, depending on technical feasibility. The decision is made by an appropriate member of staff. Up to paper size A0.

¹⁰ Incl. 10 % VAT.

Up to 2 photographic	25.00
Every additional photographic	5.00
Special formats and executions ⁹	
Basic price 1 scan reproduction quality	30.00
Every additional photographic	22.00
tiff-format (300 dpi)	
13x18	6.50
15x21	11.00
21x30	20.50
30x42	27.50
On photographic paper	
13x18	2.50
18x24	4.50
21x30	5.50
30x45	23.00
Scan of microfilms	
Complete films	78.00
Copyright-free music/videos	
CD / DVD / LP / shellac / other media	10.00
Reader-Printer-copies from microforms	
Per copy	0.60
Per scan	0.40
Print-outs of digital material	
b/w	
A4	0.20
A3	0.40
Colour	
A4	0.70
A3	1.40
Anniversary newspapers	
Including decorative folder, up to 25 pages from a maximum of 5 editions	40,00
Every additional page	0,50
Mailing (incl. packaging)	<i>Charge in €¹¹</i>
Austria	10.00
EU	15.00
Non-EU countries	25.00
Data transfer	
Collection/Web download from ANL-Website	gratis

¹¹ Incl. 10 % VAT.

Download FTP	6.00
Despatch by e-mail	2.00
CD & DVD	2.50

(C) Use charges for publication of originals belonging to the Austrian National Library¹²

	<i>Charge in €¹³</i>
In offline media and hybrid publications¹⁴	
University publications (not printed)	free
Publications	
Edition up to 500	5.00
Edition up to 5,000	25.00
Edition up to 50,000	60.00
Edition up to 250.000	120,00
Edition over 250.000	By agreement
E-Publishing and all media charge	+ 100 %
In online media¹⁵	
Scientific use ¹⁶	free
Commercial use ¹⁷	By agreement
In film and TV	By agreement
Commercial use	By agreement

¹² Prices for publication in museums and exhibitions can be found in *(E) Dienstleistungen für bibliothekarische oder museale Einrichtungen/Institutionen*.

¹³ Incl. 10 % VAT.

¹⁴ One free copy of every publication must be sent to the Austrian National Library.

¹⁵ When content belonging to the ANL is used, it must be accompanied by picture credits (title, date and further details available), and a source (citation link from [Portal] and the notice "[Portal]/Austrian National Library"). For postings in social media, a link must be made to the corresponding Austrian National Library account.

¹⁶ Pictorial material can be used free of charge in the low resolution released on the ÖNB web site. For higher resolutions, a separate agreement must be concluded.

¹⁷ Excluding the low-resolution pictorial material released on the ÖNB web site.

(D) Admission and guided tours in museums and exhibitions

Admissions				
	<i>State Hall</i>	<i>Literature Museum</i>	<i>Combined Ticket Globe, Papyrus, Esperanto Museums</i>	<i>The House of Austrian History</i>
<i>Service</i>	<i>Charge in €¹⁸</i>			
Admission free				
Children and young people, ¹⁹ Friends of the ANL, ICOM-members or holders of the "Hunger auf Kunst und Kultur" culture pass, Journalists with press card, persons named as accompanying persons in disability pass, and persons accompanying groups such as school, day-care, kindergarten, tour, study or student groups, NÖ-Card ²⁰		free		free ²¹
Day Ticket				
Adults	8.00	7.00	5.00	8.00
Concession ²²	6.00	4.50	4.00	6.00
Seniors ²³	6.50	5.50	3.50	6.50
Family Ticket ²⁴	13.00	12.50	7.50	13.00
Annual sponsors, Ö1-Club members	7.00	6.30	4.50	7.00
Vienna City Card, CLUB WIEN	7.00	6.00	4.00	6.50
Alumni Association of the University of Vienna, Vienna Konzerthaus Society, Muth-Konzertsaal der Wiener Sängerknaben	7.00	4.50	4.00	6.00
Groups per person for 10 or more persons	6.00	4.50	4.00	6.00
Universal Week Ticket²⁵				
Adults	19.00			
Concession ²²	16.00			

¹⁸ Incl. 10 % VAT.¹⁹ Under age 19.²⁰ Once a year and card. **The NÖ-Card is not valid in The House of Austrian History.**²¹ Free of charge incl. KHM annual ticket, KHM permanent ticket, Members of the Verein der Freunde des KHM, International friends, Patrons, Austrian guides with licence, Sothebys, Flüchtlinge Willkommen Initiative (by prior arrangement), Members of Vienna Experts Club International, Members of the Deutscher Museumsbund, Members of IG Bildende Kunst, Members of the International Association of Art.²² For students under 27 years of age, military and civilian service, handicapped, friends of cooperating museums and organisations.²³ With valid official ID.²⁴ 2 adults with children under the age of 19.²⁵ 7 days in all ANL museums incl. The House of Austrian History.

Seniors ²³	16.50
Family Ticket ²⁴	29.00
Annual Tickets²⁶	
State Hall, Literature Museum, Globe Museum, Papyrus Museum, Esperanto Museum, The House of Austrian History; Adults	34.00
The House of Austrian History; Adults	15.00
Bundesmuseen Card (only valid in the State Hall); Adults	59.00

Guided tours State Hall, Literature Museum, Globe, Papyrus, Esperanto Museums

	State Hall	Literature Museum	Combined Ticket Globe, Papyrus, Esperanto Museums
Service	Charge in € ²⁷		
Audio guides (German, English)			
Per person	3.00	-	2.00
For 2 persons	5.00	-	3.00
Guided tours (plus entrance fee, approx. 45 minutes)			
Adults: Groups min. 10 persons, per person ²⁸	4.00	4.00	4.00
Children and young persons (under age 19), students (under age 27): Groups min 15 persons per person ²⁹	3.00	3.00	3.00
WienXtra / kinderaktiv-Programm / Wiener Ferienspiel			
Adults	8.00	7.00	5.00
Children and young persons (under age 19) – approx. 45 minutes ³⁰	2.00	2.00	2.00
Children and young persons (under age 19) – approx. 90 minutes ³¹	4.00	4.00	4.00
Special tours, workshops, crash courses (approx. 45 minutes)			
Guided tours outside opening hours (max. 25 persons, incl. admission)	750.00	750.00	750.00

²⁶ Repeated admissions within one year of date of purchase.

²⁷ Incl. 10 % VAT.

²⁸ If fewer than 10 persons participate, a fee of € 120.00 (incl. entrance fee) will be charged.

²⁹ If fewer than 15 persons participate, a fee of € 45.00 (plus entrance fee for students) will be charged.

³⁰ Participation is only possible if accompanied by an adult.

³¹ Participation is only possible if accompanied by an adult.

(E) Services for library or museum institutions

Exclusive tours during opening hours (max. 9 persons, incl. admission)	120.00	120.00	120.00
Workshops / Crashcourses ^{32 33}	4.00	4.00	4.00
Children and school workshops / crash courses ^{34 33}	2.00	2.00	2.00
Presentation of items (incl. admission, can be combined with a guided tour, approx. 45 minutes).			
Groups min. 10 persons, per person			
Children and young persons (under age 19) ³⁵	6.00	-	-
Students (under age 27) ³⁶	10.00	-	-
Adults ³⁷	12.00	-	-
Cancellation fees ³⁸			
School and student groups	45.00	45.00	45.00
Guided tours incl. workshops / crashcourses, school and student groups	65.00	65.00	65.00
Other group guided tours	120.00	120.00	120.00
Other group guided tours incl. workshops / crashcourses	160.00	160.00	160.00
Presentation of items children and young persons (under age 19)	60.00	-	-
Presentation of items students (under age 27)	100.00	-	-
Presentation of items other groups	120.00	-	-

Guides tours The House of Austrian History

Service	Charge in € ³⁹
“Nachgefragt” guided tour (approx. 60 minutes)	
Adults ³⁶	4.00
Children and young persons (under age 19), students (under age Jahren) ⁴⁰	2.00
Tour by curator	
Adults ³⁶	4.00
Children and young persons (under age 19), students (under age 27) ³⁴	2.00

³² If fewer than 10 persons participate, a fee of € 160.00 will be charged.

³³ Can only be booked in combination with a guided tour.

³⁴ If fewer than 15 persons participate, a fee of € 65.00 will be charged.

³⁵ If fewer than 10 persons participate, a fee of € 60.00 will be charged.

³⁶ If fewer than 10 persons participate, a fee of € 100.00 (incl. entrance fee) will be charged.

³⁷ If fewer than 10 persons participate, a fee of € 120.00 (incl. entrance fee) will be charged.

³⁸ VAT free

³⁹ Incl. 10 % VAT.

⁴⁰ If fewer than 10 persons participate, a fee of € 20.00 (plus entrance fee for students) will be charged.

(E) Services for library or museum institutions

Overview guided tour	
Adults ³⁶	4.00
Children and young persons (under age 19), students (under age 27) ⁴⁰	2.00
Holiday Workshops (approx. 60 minutes)	
for children from 10 years upwards	5.00
Short guided tour	free
Themed workshop 1- to 4- school grades ⁴¹	2.00
Themed workshop 5- school grade and upwards	2.00
Family programme ⁴²	2.00
Events	5.00

⁴¹ Price per pupil incl. admission, 2 accompanying persons free per group

⁴² Per person (irrespective of age).

Guided tours of the library				
	<i>Augustiner Reading Room</i>	<i>Picture Archive and Graphics Collection</i>	<i>Neue Burg, Library at Heldenplatz⁴³</i>	<i>Depot</i>
<i>Service</i>	<i>Charge in €⁴⁴</i>			
Guided tours (approx. 45 minutes)				
Adults, group min. 10 persons, per person ⁴⁵	4.00	4.00	4.00	-
Children and young persons (under age 19), students (under age 27) group min. 15 persons, per person ⁴⁶	3.00	-	3.00	-
Guided tours for children				
Flat rate for groups less than 15 children	-	-	-	45.00
Per child for groups of 15 or more	-	-	-	3.00
WienXtra / kinderaktiv-Programm / Wiener Ferienspiel				
Adults	-	-	-	3.00
Children and young persons (under age 19) ⁴⁷	-	-	-	2.00
Cancellation fees⁴⁸				
School and student groups	45.00	45.00	45.00	45.00
All other group tours	40.00	40.00	40.00	40.00
University Groups (Presentations with guide in the special collections)				
Adults				3.00

Publications (mailing costs according to postal rates, depending on size/weight)	
The Austrian National Library	9.95
The Globe Museum	6.00
The Literature Museum	24.90
Mythos Heldenplatz	23.00
100x Österreich	29.90
Only the Violins Remain	24.00
Exhibition catalogues	See notice at service desk

⁴³ With guided tour of the depot.

⁴⁴ Incl. 10 % VAT.

⁴⁵ If fewer than 10 persons participate, a fee of € 40.00 will be charged.

⁴⁶ If fewer than 15 persons participate, a fee of € 45.00 will be charged.

⁴⁷ Participation is only possible if accompanied by an adult.

⁴⁸ VAT free

(E) Services for library or museum institutions

Other products	
Library plastic bag	2.50
House of Austrian History paper bag	1.00

(E) Services for library or museum institutions

	<i>Currency</i>	<i>Charge in currency</i> ⁴⁹
Libraries, lending libraries		
Inter-library lending		
Book inland per volume	Euro	2.00
Copies, inland, per every 5 pages	Euro	2.00
Book, foreign per volume	IFLA voucher	1.00 voucher
Copies		
1-10 pages	IFLA voucher	1.00 voucher
11-25 pages	IFLA voucher	1.50 voucher
16-20 pages	IFLA voucher	2.00 vouchers
from 21 pages	IFLA-Voucher	By agreement ⁵⁰

<i>Service</i>		<i>Charge in €</i> ⁵¹
Museum, Exhibitions		
Loans		
Loan items		
Up to 10 objects		Admin flat rate ⁵²
Minimum fee		Min. 165.00
from 11 objects plus per object		50.00
Restauration of loans		
Restauration fees per hour		50.00
External restauration		Charged separately
Courier delivery		
Daily allowance	Euro	55.00
Flat rate per working day	Euro	165.00
Daily allowance in Vienna ⁵³	Euro	27,50
Flat rate per working day in Vienna ⁵¹	Euro	82,50
Hotel and travelling expenses	Euro	In the actual amount
Fee for providing frames⁵⁴		
Per frame up to size 50x40 (up to 2.000 cm ²)	Euro	50.00
Per frame up to size 80x100 (up to 8.000 cm ²)	Euro	80.00
Per frame > 80x100 (> 8.000 cm ²)	Euro	120.00

⁴⁹ Incl. 10 % VAT.⁵⁰ Use fees are charged for 21 or more copies⁵¹ Incl. 10 % VAT.⁵² Formula: Root of (insurance value of all items) x 5.⁵³ Vienna city zone incl. 20 km from the city border.⁵⁴ The ANL provides frames for loans which must be exhibited in frames.

(E) Services for library or museum institutions

Reimbursement of costs for checking whether object can be loaned ⁵⁵		
from 30 objects		600.00
every additional object from 30		20.00
Use of originals belonging to the ANL		
On charts		
Up to A4 per picture	Euro	11.00
Temporary exhibition		
National		
Per object 30x40	Euro	25.00
Per object > 30x40	Euro	50.00
International		
Per object 30x40	Euro	65.00
Per object > 30x40	Euro	120.00
Travelling/Permanent exhibition		
Per object 30x40	Euro	120.00
Per object > 30x40	Euro	240.00
Multimedia presentation		By agreement

⁵⁵ This fee is only charged if the loan agreement is not concluded

(F) Hiring of Austrian National Library premises

<i>Service</i>	<i>Charge in €⁵⁶</i>
Rooms (charge per day)	
State Hall	By agreement
Aurum	
Camineum	3,300.00
Sala Terrena	2,600.00
Atrium	1,500.00
Augustiner wing	
Oratorium	2,200.00
Refectorium ⁵⁷	500.00
Van Swieten Hall	1,000.00
Lounge and Engelraum ⁵⁷	900.00
Augustiner Reading Room	Special agreement
Palais Mollard	
Salon Hoboken	2,000.00
Salon Coronelli	1,500.00
Salon Clary ⁵⁷	900.00
Loggia ⁵⁷	700.00
<i>Third-party services (separate invoicing)</i>	<i>Charge in €⁵⁸</i>
Additional equipment, erection and dismantling days, additional specialist and cleaning staff	By additional agreement

⁵⁶ All prices excl. 20% VAT.

⁵⁷ Rental only with other rooms

⁵⁸ All prices excl. 10% VAT.

	<i>Rate in €⁵⁸</i>
Filming or photography by outside persons⁵⁹	
Basic price	
During opening hours	
Flat rate for 3 hours	100.00
Every additional hour	50.00
Outside opening hours, per hour	500.00
Surcharges for commercial purposes	
Photographs, up to 5 objects	500.00
Photographs, 6 or more objects	1,000.00
Photographs for advertising purposes	Separate agreement
Filming, up to 5 objects	500.00
Filming, 6 or more objects	1,000.00
Filming for advertising purposes	Separate agreement

⁵⁹ Subject to any authorisation that might be required (inquiries to kommunikation@onb.ac.at).

(G) Annex: Tax provisions, additional fees

Tax provisions

With effect from 1.1.2015, throughout the EU, services provided electronically to customers who are not entrepreneurs are subject to the principle of VAT payable at the place of the recipient, which means that invoices will state Value Added Tax (VAT) at the rate applicable in the country of domicile of the recipient of the service.

<i>Tax provisions</i> ⁶⁰	<i>Tax rate</i>
Value Added Tax	
(A) – (E)	incl. 10%
(F)	excl. 10% / 20%
Exceptions (A) – (F)	marked separately

Additional fees

<i>Handling fees, expenses</i>	<i>Rate in €</i> ⁶¹
Invoice cancelled at customer's request	
Handling free per invoice	5.00
Bank charges, non-EU	
Bank charge per invoice ⁶²	11.00

⁶⁰ Where services are provided to customers abroad, and if certain conditions are satisfied, such as the customer is an entrepreneur for VAT purposes or in the case of certain services to customers from non-EU countries, invoices can be issued without Austrian VAT (net invoice). If there are doubts as to whether the conditions for VAT-free invoicing are satisfied, the ANL reserves the right to add Austrian VAT to the invoice.

⁶¹ Incl. 10 % USt.

⁶² Bank charges invoiced to customers from non-EU countries can be deducted if payment to the ANL is made by a bank transfer that does not incur charges or by credit card.